

Dynamics 365 for Energy: Get a competitive advantage in the Energy Industry

We've gathered the best practices of the gas and electricity market and incorporated those into Dynamics 365 for Energy so that you can focus on what really matters, whether you are an energy supplier or a network administrator!

The 360° software solution for the Energy Industry

Dynamics 365 for Energy incorporates innovative features and specialized functionality to fully meet the sales, marketing & service needs of energy companies. At the same time, this software solution is fully customizable, offering unlimited flexibility and adaptability.

Dynamics 365 for Energy is **Data Communication's 360° software solution** for the Electricity and Gas industries, based on Dynamics CRM, Microsoft Dynamics NAV, Microsoft Sharepoint and Power BI platforms.



It embraces the best practices identified from the energy and gas industry and enables decision-making

- Efficient business management, as dictated by Tax legislation
- Integration with third party systems (Billing AJPsoft, third party portals) via Biztalk server
- Native incorporation with Microsoft Dynamics NAV
- Faster and results-driven business decision-making

Accelerate your business!

It is flexible and adaptable to energy business challenges

- Achieves increased productivity and efficient management of the way you are doing business. Productivity is ensured through the use of Microsoft's friendly and familiar interface and the interoperability with other familiar tools
- 360° customer view
- Personalized service processes

Needs may change, so does our solution

Why customers use Dynamics 365 for Energy

- It adapts quickly to changes & responds immediately to market opportunities (gas & electricity)
- It automates the entire sales cycle
- It upgrades customer service & increases customer satisfaction
- It enhances productivity & reduces operating costs
- It ensures flexibility of installation
- It is safe and reliable

Azure friendly

- Ensures 100% of business data
- Complies fully with the GDPR regulation
- Follows best IT practices
- Smart and affordable
- Statistical data display via Microsoft Power BI

Let's go cloud!